

Leadership

Outcome

Delegates should be able to:

- Develop and improve their leadership qualities.
- Analyse the different types of leadership.
- Develop effective techniques for motivating and empowering employees.
- Apply a range of communication and analysis skills.

Course content

To promote and develop the qualities of leadership in middle and upper management structures.

Key Topics include:

- What exactly is leadership?
- Tapping potential.
- Leadership styles.
- Vision, commitment and management.
- Active listening.
- Verbal communication.
- Mind mapping.